

Services Available for Replication of GRACE Team Care™

Comprehensive training and technical assistance is available through the Indiana University (IU) Geriatrics GRACE Training and Resource Center.

- ❖ **Pre-Implementation Webinars:** A series of webinars are offered to provide an overview of GRACE Team Care, discuss specific organizational goals and identified target populations, and review the implementation process. Information on the business case for GRACE Team Care is provided to aid in program planning.
- ❖ **Indianapolis Site Visit:** Participants are invited for a 6-8 hour visit to a GRACE Team Care program to meet with organizational leadership and GRACE Team Care staff, and see the model in practice including observing an interdisciplinary team meeting.
- ❖ **Implementation Conference Calls:** Conference calls are offered to provide support, instruction and problem solving toward implementation of GRACE Team Care.
- ❖ **Intensive In-Person Team Training:** A 12-16 hour in-person training session is offered for future GRACE Team Care members including nurse practitioners, social workers, program coordinator, geriatrician, pharmacist, mental health liaison, primary care physician, and project manager. During this training, participants will review educational needs based on self-assessments, discuss principles and concepts underlying GRACE Team Care, learn the key components of the model, review the roles of various GRACE team members, become familiar with the GRACE in-home geriatric assessment tools, demonstrate effective interdisciplinary team care planning, apply GRACE protocols and corresponding interventions, and understand strategies for care coordination and transitional care. Teaching strategies will include small group interactive sessions and applied learning using case-based simulations.
- ❖ **GRACE Training Manual:** Each individual attending the 16 hour in-person training session receives a GRACE Training Manual. In addition to providing detailed information on GRACE Team Care, the manual includes the evidence-based GRACE protocols and corresponding team interventions. Copies of the in-home assessment tools used by the GRACE nurse practitioner and social worker are included in the manual along with sample copies of completed GRACE assessments and care plans.

- ❖ **On-Line Tools & Resources:** A variety of tools and resources are available for GRACE Team Care training participants through a Member Forum on the GRACE Team Care website. Available tools and resources include:
 - ✓ Guidelines for Steering Committee and Implementation Teams
 - ✓ GRACE Team Member Job Descriptions
 - ✓ Implementation Checklist
 - ✓ Enrollment Criteria (High-Risk and Transition)
 - ✓ GRACE Training Manual
 - ✓ Assessment Forms
 - ✓ GRACE Protocols
 - ✓ Primary Care Physician Introduction Materials
 - ✓ GRACE Business Case Guide
 - ✓ Simple Business Case Tool
 - ✓ Professional Development Resources

- ❖ **GRACE Dashboard:** Assistance is provided to develop a customized GRACE Dashboard to monitor program implementation and improvement in quality measures pertaining to targeted geriatric conditions.

- ❖ **Evaluation & Sustainability Conference Calls:** Conference calls are offered to provide assistance in program evaluation. Information and materials on business planning for GRACE Team Care will guide replication sites in developing plans for long-term program sustainability.

- ❖ **Evaluation & Sustainability Session:** This 6-8 hour in-person session focuses on program evaluation and strategic planning for sustainability and expansion of GRACE Team Care within the organization where applicable.

- ❖ **GRACE Tracking System:** A robust care management web-based program used by the GRACE Team Care members to build and manage care plans using the GRACE protocols and evidence-based interventions. The tracking system also includes a number of report functions and ability to customize it for specific organizations.

GRACE Training and Resource Center

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